

Step 1: Accessing Your Account

- Click on this <https://wcimh.dive-digitalvenue.com/forgot-password> to access the congress platform.

Step 2: Resetting Your Password

- Upon clicking the link, you will be directed to a login page. If this is your first time logging in, or if you have forgotten your password, follow these steps:
 1. Insert the email address associated with your submission.
 2. Click on the "Reset Password" option.

Step 3: Email Verification

- Check your email inbox for an automatic message sent from: "no-reply@dive-digitalvenue.com"
- If you don't receive the reset password email, check the "spam" folder of your mailbox, otherwise contact us.

Click on the verification link provided in the email.

Step 4: Creating a New Password

- After clicking the verification link, you will be prompted to create a new password. Insert your desired password twice for confirmation.

Step 5: Logging In

- Return to the login page at this <https://wcimh.dive-digitalvenue.com/login> and use your freshly created credentials to log in